

# Quality Collaborative Care through Interprofessional Education:

We Owe it to our Patients



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## Goals of this presentation

- Provide a brief overview of the evidence that collaborative care and interprofessional education (IPE) are essential to healthcare quality
- Describe the University of Virginia Interprofessional Education Initiative (IPEI)
- Offer perspectives on the future of IPE toward effective collaborative patient care in Virginia

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#### Introduction

- Importance of leadership for interprofessional education in Virginia
- Changing the educational paradigm
- Aligning value and incentives

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## **Previous Institute of Medicine Reports**



• To Err is Human: Building a Safer Health System (1999)



 Crossing the Quality Chasm: A New Health System for the 21<sup>st</sup> Century (2001)



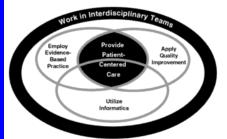
 Health Professions Education: A Bridge to Quality (2003)

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### IOM: The Five Core Competencies of Health Professionals

Overlap of Core Competencies for Health Professionals



- Provide Patient-Centered Care
- Work in Interdisciplinary Teams
- Employ Evidence-Based Practice
- Apply Quality Improvement
- Utilize Informatics

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# Collaborative Practice as defined by the World Health Organization

 "Collaborative practice happens when multiple health workers from different professional backgrounds work together with patients, families, carers and communities to deliver the highest quality of care."





# Why do Clinicians Want Collaboration?

- Be brought together an interprofessional team.
- Help patients access the most appropriate services
- Improve the services their patients receive
- Offer additional and different services
- Make effective use of resources

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# What is at stake if health professionals do not learn to work together more effectively?

- Poor Patient Outcomes
- Errors
  - Diagnostic
  - Treatment
  - Prevention
  - Communication
- Costs
- Attrition



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#### <u>Collaborative Interprofessional Practice</u> <u>Improves Outcomes</u>

- Improved patient outcomes
  - reduced length of stay
  - decreased medication errors
  - improved care outcomes
  - improved patient satisfaction
- <u>Improved provider outcomes</u>
  - Improved nurse satisfaction & retention
  - Improved physician satisfaction
- Decreased healthcare costs





#### One example:

- Interprofessional patient rounds using team decision making resulted in <u>decreased</u>:
  - Ventilator-associated pneumonia
  - Bloodstream infections
  - Urinary tract infections.
  - Adverse events in ICU
  - Costs



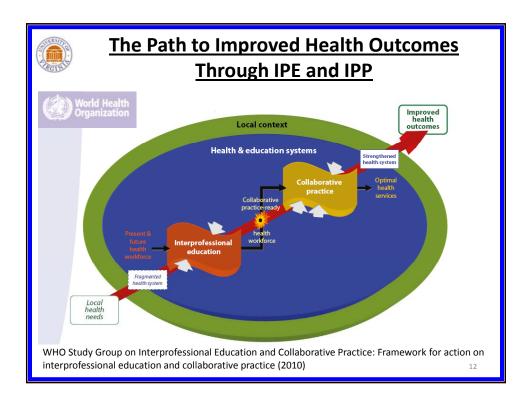
Jain et al Qual Saf Healthcare. 2006;15:235–239; Pronovost, et al. N Engl J Med 2006;355:2725-32  $\,$   $^{10}$ 



# Interprofessional Education (IPE) as defined by the World Health Organization

- Students from two or more professions learn about, from and with each other to enable effective collaboration and improve health outcomes.
- Preparing a "collaborative practice-ready" health workforce







# UVA Interprofessional Education Initiative (IPEI)







## **Building on a Strong Foundation**

- Simulation
- Remote Area Medical (RAM)
- Telehealth
- Bioinnovvation
- Basic skills training
- Global health partnerships





#### Josiah Macy Jr. Foundation: Bridging the Gap

- Schools of Medicine and Nursing funded to further integrate IPE into their curricula and to strengthen student learning toward collaborative care
  - Integrate teamwork training into expanded simulated clinical settings
  - Support for development and implementation of new faculty training programs, simulated cases, and course work



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#### **Classroom / Simulation / Standardized Patients**









## UVA Now Recognized as a National Leader in IPE

- <u>25 IPE programs in undergraduate, graduate, and professional education</u>
  - Classroom
  - Simulation
  - Standardized patients
  - Clinical care
- Numerous grants totaling nearly over \$800,000 in funding to support IPE at UVA
- National Dissemination of IPE Scholarship and Leadership
  - Presentations at national meetings
  - Scholarly Articles
  - Webinars
  - Represented in leadership roles in many settings across the nation (HRSA, Macy, Kaiser, VNA, etc)

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## State of Virginia, IPE and The Future

- Our patients, families and communities deserve collaboration-ready teams
- IPE is the way of the future
- New delivery models to provide higher quality, safer care will be the result

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